

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

John Thompson

Serial No. 10/025,581

Filed: December 18, 2001

For: SYSTEM AND METHOD FOR ROUTING, SCHEDULING, AND MONITORING A WORKFORCE Group Art Unit: 2151

Examiner: Unknown

THE STORE THE INFORMATION DISCLOSURE STATEME

Commissioner For Patents P.O. Box 1450 Alexandria, VA 22313-1450

FEB 2 6 2004

Technology Center 2100

Dear Sir:

In compliance with the duty of disclosure under 37 CFR §1.56, and in accordance with the practice under 37 CFR §1.97 and §1.98, the Examiner's attention is directed to the documents listed on the enclosed modified Form PTO-1449. No inference should be made that the cited references are in fact material, are in fact prior art, or that no better art exists. The cited patents are listed in numerical order and are not in any order based on their pertinence.

This Information Disclosure Statement is being filed within three months of the United States filing date or before the mailing date of a first Office Action on the merits. No certification or fee is required (37 CFR §1.97(b))

The Commissioner is hereby authorized to charge any additional fees which may be required or credit any overpayment to Deposit Account 08-1394.

It is respectfully requested that the above information be considered by the Examiner and that a copy of the enclosed Form PTO-1449 be returned indicating that such information has been considered.

HAYNES AND BOONE, LLP 901 Main Street, Suite 3100

Dallas, Texas 75202-3789

Telephone: 214-651-5116 Facsimile: 214-200-0853

File: 26961.11 D-1210986.1

Respectfully submitted

Andrew S. Ehmke

Registration No. 50,271

GROUP 3600

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450



SHEET

U. S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE

OF

1

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Complete if Known			
Application Number	10/025,581		
Filing Date	12/18/2001		
Applicant(s)	Thompson		
Art Unit	2151		
Examiner Name	Unknown		
Attorney Docket Number	26961.11		

	U. S. PATENT DO			
Name of Patentee or Applicant of Cited Document	Publication Date	Document Number	Cite No.	Examiner's Initials
Warren H. Spiller	07/26/2000	09/626402	AA	
Ken Henson	12/26/2000	6167383	AB	
Gloria Jean Navarre, et al.	03/20/2001	6205482	AC	
Graham S. Maners	01/14/2003	6507826	AD	
RECEIVED				
FEB 2 6 2004				
Technology Center 210				
RECEIVE MAR 0 1 2004	•			
MAR 0 1 2004				
CDOL				
anuup 36				

FOREIGN PATENT DOCUMENTS					
Examiner's Initials	Cite No.	Foreign Patent Document (Country Code - Number - Kind)	Publication Date	Patentee or Applicant of Cited Document	Translation Y/N

OTHER PRIOR ART						
Examiner's						
Initials No. issue number(s), publisher, city/country where published						
	-					

Examiner	Date	
Signature	Considered	

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include a copy of this form with next communication to applicant.

D-1210982.1 Customer No. 000027683